

MANAGEMENT RULES FOR THE REGULATION OF CAMPERDOWN WILDLIFE CENTRE

Leisure & Culture Dundee (hereinafter referred to as ' the Organisation') hereby makes the following Management Rules (hereinafter referred to as 'the Rules') for the regulation in good and proper order of Camperdown Wildlife Centre under the management of the said Organisation.

The Organisation acts on behalf of Dundee City Council for the delivery of Leisure and Sport Services. Under Section 112 of the Civic Government (Scotland) Act 1982 (hereinafter referred to as 'the 1982 Act'), Dundee City Council as the owner of the premises has agreed Management Rules which are enforced by the Organisation as its operating authority.

Managing Director of Leisure & Culture Dundee: The Manager (on behalf of the Managing Director of Leisure & Culture Dundee) of the Centre (which shall include any authorised members of staff) shall have general charge and control of the Centre. The Manager may require any person considered to have broken any of the Rules to leave the Centre and that person shall at once leave and may be refused further admission.

Definitions

In these Management Rules:

"Person" means any person having the right, under these rules, to the use of Camperdown Wildlife Centre as part of Leisure & Culture Dundee. Entrance to the Centre and all tickets for admission are issued subject to compliance with these Rules.

"Centre" means the whole of the Camperdown Wildlife Centre including all structures within the Centre, learning room, cafe and reception/entrance areas.

"Manager" means the Managing Director of Leisure & Culture Dundee or authorised member of staff.

1 Access to Camperdown Wildlife Centre Premises

- a) No person shall enter the Centre without having first paid for and obtained an appropriate ticket of admission or reported to the reception staff.
- b) No person shall allow any dog or other animal under his or her control, or belonging to him or her, to enter the Centre. This includes all assistance dogs. Alternative adjustments are in place for the safe kennelling of any assistance animals.
- c) No person shall enter or remain in any part of the Centre after the time fixed for its closing.
- d) No person shall remain in the Centre after an emergency situation has been made known to them.

2 Use of Camperdown Wildlife Centre Premises

- a) The Organisation shall not be held responsible and does not accept liability for the loss of or damage to property or valuables left in the building or any other part of the Centre.
- b) No person shall disobey or ignore any instruction or order given by the Manager or staff in the interests of health and safety and or animal welfare.
- c) No person shall feed any animal without the permission of a member of the Wildlife Team.

- d) No person shall enter any animal enclosure, cross any fence or barrier without the permission of a member of the Wildlife Team
- e) No person shall bring or cause to be brought into the Centre any unauthorised alcoholic or intoxicating liquor or drugs; enter the Centre while under the influence of drink or drugs; smoke in or around the Centre; use profane, indecent or offensive language or behave or conduct oneself in an indecent, offensive, insulting, disorderly or violent manner; wilfully damage any article belonging to the Organisation or attempt, plan or conspire or do any act likely to wilfully damage the same; bring or cause to be brought into the Centre, disobey or ignore any instruction given by the Manager or staff.
- f) Parents and carers are responsible for the supervision and behaviour of their children at all times within the Centre. Children of twelve years of age and under must be accompanied by a parent or carer when visiting the Centre.
- g) Within the Wildlife Centre, ball games, cycling, skateboarding is not permitted.
- h) No person shall cause any animal stress through the playing of loud music, banging on enclosures or shouting.
- i) In the event of an emergency follow the instructions given by the Wildlife Centre Team immediately.
- j) Threats or acts of aggression could result in the removal of access to the Centre.

3 <u>Contravention of Management Rules</u>

- a) The Manager may
 - (i) if he has reasonable grounds for believing that a person has contravened, is contravening or is about to contravene any of the foregoing Management Rules, expel that person from the Centre.
 - (ii) if he has reasonable grounds for believing that a person is about to contravene any of the foregoing Management Rules, exclude that person from the Centre.

A person who persistently contravenes or attempts to contravene the foregoing Management Rules and is, in the opinion of the Organisation, likely to contravene them again shall be liable to be made the subject of an Exclusion Order by the Organisation for a period determined by the Manager, in terms of section 117 of the 1982 Act.

- b) Any person who
 - (i) on being required to leave the Centre by the Manager who has reasonable grounds for believing that the person has contravened, is contravening or is about to contravene any Management Rules, fails to leave;
 - (ii) on being informed by the Manager, who has reasonable grounds for believing that the person is about to contravene any Management Rules, that he is excluded from the Centre, enters or attempts to enter the Centre:
 - (iii) being a person subject to an Exclusion Order under section 117 of the 1982 Act enters or attempts to enter the Course to which the Exclusion Order relates

shall be reported to the police.

Users of the Wildlife Centre are reminded that the provisions of the general law apply at all times.

Stewart Murdoch Managing Director Leisure & Culture Dundee

Approved: 6 January 2012